

Free Store

- Assistance with clothing and personal items (may receive monthly)
 - NO referral needed to receive services
- Coffee, light snacks, and other connections to mainstream resources (may receive weekly)
- Get To Work-access to work boots and clothing (available every 6 months)
 - NO referral needed
- Showers and haircuts provided by Fresh Start Durham (may come weekly)

Office Hours

- Walk-in hours 9am - 1pm Monday - Friday (with the exception of Tuesday, which is Free Store)
- Providing a variety of resources: (no referral needed)
 - Mail services
 - Obtaining ID documents (state ID, birth certificate, social security card)
 - Resource navigation
 - Navigating Continuum of Care: information/education
 - Get to Work orders
 - Listening ear
 - Food stamp applications/enrollment
 - Medicaid applications
 - Telehealth appointments

Emergency Shelter

- Offering emergency shelter services over cold weather months from November 1 - March 31
- Have provided both congregate and non-congregate shelter options
 - Congregate shelter does not require referral
 - Non-congregate shelter requires a referral through Entry Point
- Site location changes from year to year
- Stay tuned closer to the 2024-2025 season for additional details

Long Term Case Management

Internal Referrals Only

- Holistic long-term services no matter where folks are on their housing journey (homeless, accessing housing, and housed)
- Assistance navigating community care resources
- Assistance accessing mental and physical healthcare resources
- Help with Legal and Disability Advocacy